



Royal College of Art

Postgraduate Art & Design

YOU & US & SU

Student Charter 2024/25

Approved by RCA Senate 22 May 2024

Next review RCA Senate, May 2025

Owner Head of Student Experience



Studying at the RCA is the starting point for the world's creative leaders and we welcome a diverse and inspiring community of students, staff and alumni.

At the College, we champion an environment of mutual respect, where inclusion is valued and respected, and where innovation, creativity and diversity can flourish.

Our Student Charter is our commitment between the members of our community (students, staff and visitors) and is underpinned by the RCA values which provide a framework for the way we work and operate together.

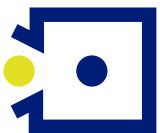
Our values

They provide a framework for the way we work and operate together.



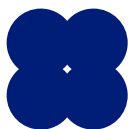
Curiosity

We have a tenacious commitment to innovation and openness to change. We positively interrogate ideas, assumptions and plans and welcome the honest scrutiny that is alive in a learning community.



Inclusion

We celebrate diversity and we embrace difference as a source of strength. We strive for an inclusive RCA community, removing barriers and challenging exclusionary and discriminatory practices.



Collaboration

We value what happens together and we help and support each other to achieve our collective goals. We work in partnership with our students, staff, alumni, institutions, and communities across the globe to make a lasting difference.



Integrity

We are always willing to listen, we offer constructive feedback and we promote accountability, building relationships of mutual trust and respect. We are resilient in the face of challenges, pursuing outcomes with individual, cultural, societal and economic impact.

YOU & US

Our commitment to you

- We provide you with a welcoming and safe learning environment to further your creative practice.
- We respect and celebrate your identities and freedom of expression, championing a culture of inclusivity, equity and diversity.
- Our learning, teaching and knowledge exchange practices support you as artists, designers, researchers, innovators and specialists to have meaningful, rewarding, and sustainable careers in your chosen fields.
- We ensure you receive accurate, clear, useful and timely information about your studies.
- We provide dedicated mental health & wellbeing services to support you while at the College.
- We act in a timely manner to address concerns raised about your student experience, and maintain fair and transparent policies and procedures for considering complaints, disciplinary matters and appeals, respecting your right to confidentiality.
- We work in partnership with RCASU to build a sense of belonging and pride at the College by listening to your feedback and ideas to enhance your learning, teaching or supervisory and student experience.

YOU & US

Your commitment to us

- You actively participate and collaborate in your studies, taking responsibility for your own learning and academic independence, embracing the RCA postgraduate experience.
- You take responsibility in managing your RCA accounts including Moodle, CelCat and Google, ensuring you actively read your RCA email as the main communication channel from the College.
- You respect:
 - the College's social and physical environment
 - the working time of staff
 - and treat all members of the College's diverse community equally, respecting their identities
 - your peers personal space, belongings and intellectual property.
- You proactively seek out help and support from programme staff and student services to ensure help can be provided in a timely and appropriate way to improve your experience.
- You follow the Colleges' policies, procedures and academic regulations, ensuring you are aware of the required behaviours expected from our community.
- You ensure your behaviour towards others within the College community will embody and reflect RCA values, displaying mutual trust and respect.
- You take an active role in the development of the learning, teaching and student experience at the College providing feedback to improve College life for the wider community.

YOU & US & SU

RCASU commitment to you

- They strive to be a voice for all RCA students, ensuring that views about your academic, creative and social experiences are represented effectively through a dedicated representation system.
- They provide a range of physical spaces and services such as societies and recreational activities which connect students together and enhance your sense of identity and belonging outside of the studio and learning environment.
- They work in partnership with the College to ensure they are putting your views at the heart of everything they do.
- They engage with the College to ensure all policies and procedures are fair, transparent and easy to navigate.
- They provide an understanding of College policies and procedures through information, advice, guidance and support, and offer an independent support service allowing you to feel supported if you need to challenge the institution.
- They advocate for sustainability practices to protect the environment within College decision-making, and in your physical and digital environments.

Thank you